1. Navigate to the home screen:

Find He	elp
food, health, housing	, and more
enter search term	
enter zip code	Q search

2. Begin the search by typing in a term. A drop-down box will appear with terms that may match what service is needed:

* Programs
Food Banking to Food Pantries South Texas Food Bank (STFB) Food Pantries Multiple Providers Basic Needs, and Food Pantries Child Crisis Center of El Paso, (CCCEP) United Methodist Service Center and Fo Pantries



3. Enter a zip code and select search:





Search results will appear based on the person's proximity to the service:(NOTE: the Map tool sometimes does not work.)





4. Click into the program to see the details of the service The details will appear in a new window, so pop-ups need to be enabled for this site.



Powered by Google Translate Program: Mon - Fri Food Pantry and Emergency Assistance II <u>Agency: Society of St Vincent de Paul Houston</u>

Description

Provides referrals to churches in their collaborative that *may have* resources for emergency assistance, for rent (including deposits), mortgage, utilities (including reconnection fees), food and other undesignated needs. All locations have vouchers to St. Vincent de Paul's thrift stores where clients can

All locations have vouchers to St. Vincent de Paul's thrift stores where clients can receive clothing, furniture and when available, appliances.

Note: Funds are provided by donations from church members. The funds are used for the zip codes that are served by that church. IF there are funds available for the help-seeker's zip code, they will be given another phone number to the church serving their zip code. If no funds are available for their zip code, the caller will be told this. If there is no answer, the caller can leave a message and their call will be returned in the order it was received. Leaving multiple messages will delay the returned call.

Rent and Utility deposits, reconnection fees and late fees will be considered on a case by case basis - if funds are available.



Print to PDF

Make PDF

/13-/41-8234		Main Pho	one	
Website: www.svdphousto	n.org/get-help			
Location information				
Sites offering this program + Administrative Office ->			Program Hours: Mon - Fri 9:00 am - 5:00	
			pm	
	Mailing Ac	ldress:	2403 Holcombe Blvd, Houston, TX 77021	
Program Delivery				
Engibility.	Open to residents guaranteed for the agency and verify code.	in the service a zip codes services what resources	e. area. No services are ved. Callers must call the s are available for each zip	
	NOTE: eligibility m often in a year son need to confirm thi	ay differ from p neone can rece is.	parish to parish including ho eive assistance. Caller will	
Languages:	English, Spanish			
Application Process:	The helpline will remain open from 9:00 am-3:00 pm for assistance or visit the website to complete "Online Help Form."			
Program Fees:	None			
Documents Required:	Proof of residence depending on serv	of of residence; other documents may be required ending on service needed.		
Service Area:	Ş	77002, 7700 77008, 7700 77018, 7701 77025, 7702 77035, 7703 77041, 7704 77055, 7705 77060, 7706	04, 77005, 77006, 77007, 09, 77010, 77013, 77015, 19, 77021, 77022, 77024, 27, 77029, 77030, 77031, 36, 77037, 77038, 77039, 43, 77044, 77049, 77054, 56, 77057, 77058, 77059, 52, 77063, 77067, 77071, 7007, 77074, 77071, 7007, 77074, 77071, 7007, 77074, 77071, 7007, 77074, 77074, 77071, 7007, 77074, 77074, 77074, 77074, 7007, 77074, 7704, 77074, 77074, 77074, 77074, 77074, 77074, 77074, 77074, 77044,	

- a) Pay close attention to the Service Area to make sure that the person can access the service. The database should pull information for the program that serves the person's zip code; however, it is always best to check.
- b) It is possible to create a PDF file of the service for easy printing or emailing of service referrals (see box circled above). A sample of the PDF is included at the end of this document.

The record contains all information that the agency has provided 2-1-1 regarding how to access the services.



It is also possible to **search an agency's additional services** listed in 211. Simply scroll to the bottom of the agency's page, click the program name (listed in blue) that you want more information on.

Service Area:	77002 77004 77005 77006 77007
Service Area.	11002, 11004, 11005, 11000, 11001,
	77008. 77009. 77010. 77013. 77015.
	77018 77010 77021 77022 77024
	11010, 11019, 11021, 11022, 11024,
	77025, 77027, 77029, 77030, 77031,
	77035, 77036, 77037, 77038, 77039,
	77041, 77043, 77044, 77049, 77054,
	77055, 77056, 77057, 77058, 77059,
	77060, 77062, 77063, 77067, 77071,
	77074, 77076, 77080, 77081, 77082,
	77083, 77084, 77086, 77088, 77091,
	77092, 77093, 77095, 77096, 77098,
	77099, 77204, 77217, 77249, 77251,
	77266, 77268, 77271, 77284, 77289,
	77410, 77484, 77506, 77521, 77587,
	77598

Agency Background

Programs at Society of St Vincent de Paul Houston

Food Pantry - Partner Churches Mon - Fri Food Pantry and Emergency Assistance I Vincentian Daytime Food Fair: Sat, Tues, Thurs Volunteer Opportunities



4. The **Guided Search** feature is another way to locate services when the search term is not known or isn't producing results for the client.



When you click on "Guided Search", the screen will look like this:

脊 Housing/Shelter	Employment	É Food/Nutrition	★ Veterans
Crisis/Emergency	\$ Income/Expenses	C Legal Aid/Victims	< Criminal Justice
Aging/Disability	👽 Health/Medical	A Mental Health	Child Care/Education

The **zip code still needs to be entered** to produce results accurate for the client's situation.



 Housing/Shelter Employment E Food/Nutrition 🔶 Veterans Employment Assistance Job Readiness Job Seeker Assistance Special Employment Needs Temporary Employment \$ Income/Expenses Crisis/Emergency Legal Aid/Victims < Criminal Justice Realth/Medical Aging/Disability A Mental Health Child Care/Education Not finding what you're looking for? Click here to try a word search.

In this example, **Employment** is selected for the initial search:

Select a category that is most applicable to the client's need. In this case, the search selected is **Job Seeker Assistance:**

Employment
Employment Assistance
Job Readiness
Job Seeker Assistance
 Comprehensive Job Centers Job Search/Placement
Special Employment Needs
Temporary Employment

Selecting **Comprehensive Job Centers** provides 19 results (when searching on zip code 77030). It is now possible to select the service the may be most appropriate to the client and review the program detail page. There may be several and this provides the client the ability to choose the program that fits their particular needs.





Notice that in the search bar **the term Comprehensive Job Centers is changed to Comprehensive Job Assistance Centers.** This change is because the search term in the database is actually Comprehensive Job Assistance Centers and it has Comprehensive Job Centers as one of its keywords tags.

Final Note: Resrouces are now being reviewed and updated as needed or at a miniumum, every 6 months However, we encourage any feedback that information may need to be updated. In addition, new programs are added and programs no longer with funds are inactivated. Please check the database as needed and do not rely soley on what was in the database yesterday.

We prefer to have emails if you notice anything incorrect, but either email or submitting on-line will get to us. Dianne Long, Manager <u>dlong@unitedwayhouston.org</u> Cleia Dominguez, Lead Resource Specialist <u>cdominguez@unitedwayhouston.org</u> Alexa Kelly, Resource Specialist <u>akelly@unitedwayhouston.org</u> Sarah O'Connell, Resource Specialist <u>soconnell@unitedwayhouston.org</u> Karla Flores, Resource Specialist <u>kflores@unitedwayhouston.org</u> Heidi Tso, Resource Specialist <u>htso@unitedwayhouston.org</u>

